

TERMS & CONDITIONS

Null Eins S.A.R.L.

Effective Date: February 14, 2026

Founder: Mohammad Shahrour

1. Legal Identity

Null Eins S.A.R.L., registered in Lebanon.
Address: Beirut, Al Hamra Street 28
Email: contact@nulleinstech.com

2. Scope of Services

Null Eins provides IT and Marketing services including digital solutions, custom IT solutions, subscription-based services, marketing services, consulting, and implementation services. Services are delivered as defined in signed contracts. Null Eins acts strictly as a service provider.

3. Eligibility

Minimum age: 15 years.
Services are available to individuals and businesses.

4. Payments & Fees

Accepted currencies: USD, EUR, Lebanese Lira (market rate).
Payment methods: PayPal, Whish, Western Union, Bank Transfer.
A 20% non-refundable down payment is required before commencement.
Remaining payments are due after each contractual phase.
Failed payments result in immediate suspension of services.

5. Refund Policy

The 20% down payment is non-refundable.
Refunds are granted only if Null Eins fails to meet contractual requirements.
Clients may cancel at any time without refund.
If Null Eins terminates, undelivered services will be refunded.

6. Intellectual Property

Upon full payment, the Client owns the final delivered work.
Null Eins may display completed work in its portfolio but will not resell it.
AI-generated content becomes the Client's property upon payment.
The Client is legally responsible for any misuse after delivery.

7. Client Responsibilities

Clients must provide materials on time and approve deliverables as agreed.
Delays may affect outcomes and Null Eins holds no liability for such impact.

8. Performance Guarantee

Null Eins guarantees delivery of contractual requirements only.
No guarantee is made regarding marketing performance or third-party platforms.

9. Limitation of Liability

Maximum liability is limited to 50% of the total project price if fully delivered.
If not fully delivered, liability is limited to payments made in the last three months.
Null Eins is not responsible for third-party platform changes.

10. Termination

Null Eins may terminate at any time and refund undelivered services.
Clients may cancel anytime with a 1-month notice period; no refunds apply.

11. Data Protection

Personal data may be processed if required.

Data is restricted to Null Eins and not shared.

Login credentials may be securely stored.

Client data retention: 2 years.

After termination, data is stored for 3 months then permanently deleted.

12. Non-Solicitation

Clients may not directly hire Null Eins contractors or employees.

13. Force Majeure

Null Eins is not liable for delays caused by events beyond reasonable control.

14. Governing Law

This Agreement is governed by the laws of Lebanon.

Disputes shall first undergo mediation, then Lebanese courts if unresolved.

15. Service Level Commitment

Null Eins responds to communications within 24–48 business hours.

Resolution timelines depend on project scope and complexity.

16. AI & Experimental Services Disclaimer

AI and experimental tools are provided “as-is” with no guarantee of 100% accuracy.

Clients are responsible for reviewing and validating AI-generated outputs.

Null Eins is not liable for damages resulting from reliance on AI outputs.

17. Amendments

Null Eins reserves the right to modify these Terms at any time.